

BEFORE  
THE PUBLIC SERVICE COMMISSION OF  
SOUTH CAROLINA  
DOCKET NO. 2020-36-A - ORDER NO. 2020-147

MARCH 13, 2020

IN RE:	Office of Regulatory Staff's Request for	)	ORDER APPROVING
	Approval of Revisions to the Residential	)	REVISIONS TO
	Customer Bill of Rights for Electric, Gas,	)	RESIDENTIAL
	Telecommunications, Wastewater, and Water	)	CUSTOMER BILL OF
	Customers	)	RIGHTS

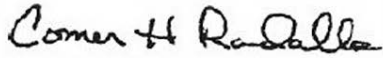
This matter comes before the Public Service Commission of South Carolina (“the Commission”) on the January 30, 2020, letter received from the Office of Regulatory Staff (“ORS”). The letter notified the Commission of minor revisions to the Residential Customer Bill of Rights for Electric, Gas, Telecommunications, Wastewater, and Water Customers, which consisted of changes to the ORS web address and a telephone number. No substantive revisions have been made. After due examination of the revised documents, we hereby approve the revised Residential Customer Bill of Rights for Electric, Gas, Telecommunications, Wastewater, and Water Customers.

We would, however, ask ORS to file, within ten (10) days, with the Commission and serve on any parties a copy of the revised versions of the Bills of Rights approved herein. We also ask that, prior to filing and serving, ORS address and correct the scrivener’s errors in the Bill of Rights for Residential Customers of Wastewater Utilities at lines 6 and 7 of Item 15.


Further, we would ask, for uniformity's sake, that ORS include a subscript at the bottom of every page that indicates the Order Number approving the various Bills of Rights. For example, in the Electric Customer Bill of rights, ORS would cite to "Electric Customer Bill of Rights Revised PSC Order No. 2020-147."

This Order shall remain in full force and effect until further order of the Commission.

BY ORDER OF THE COMMISSION:

  
Comer H. "Randy" Randall, Chairman

ATTEST:

  
Jocelyn Boyd, Chief Clerk/Executive Director